Release Notes

Winpos Mega - Version 1047 SP4 Release

3 February 2025

Enhancements & Changes

Nets Cloud integration (#2811)

Developed an integration with Nets Cloud payment solution. The integration has been certified by Nets for production use.

This new integration replaces the old Nets 'Viking/Baxi' integration.

Note:

- Attempts to set up a new terminal using Viking/Baxi will receive a warning stating to use Nets Cloud instead.

- The old Viking/Baxi solution will continue to work in the same way as before, but is no longer supported for future bug fixes or developments.

Service Charge development (UK) (#2794)

Introduction

Development of Service Charge functionality for UK (e.g. hospitality environments) in accordance with UK GOV regulations.

The development supports the following types of service charge:

- Optional (or Voluntary / Discretionary) Service Charge
- Mandatory Service Charge

From UK GOV:

General definitions:

"A service charge is an amount added to the customer's bill before it is presented to the customer. If it is made clear to the customer that the charge is a purely discretionary amount and there is no obligation to pay, the payment is a voluntary service charge.

Where this is not the case, the payment is a mandatory service charge.

HMRC will accept that a payment is a voluntary service charge if it is clearly presented to the customer as an entirely optional payment.

The literature seen by the customer should reflect this and be consistent with advice given to customers by employees. Any amount entered on an 'open' credit or debit card slip by a customer is likely to be a gratuity."

Tax considerations:

Restaurant service charges are part of the consideration for the underlying supply of the meals if customers are required to pay them and are therefore standard rated.

If customers have a genuine option as to whether to pay the service charges, it is accepted that they are not a consideration (even if the amounts appear on the invoice) and therefore fall outside the scope of VAT.

Scope

Both Mega POS/REG and the Winpos Mobile app support the new Service Charge development.

Service Charge implementation

In Winpos Mega, both types of Service Charge are defined as Financial Transactions. 2 new Financial Transaction types have been added:

- 25 - Service charge - optional
- 26 - Service charge - mandatory

The % rate for the Service Charge should be set in the Value field of the Financial Transaction record.

The Tax rate appropriate to each type of service charge should be set on the Financial Transaction record.

The 'Activated' checkbox on the Service Charge Financial Transaction record should be set in order for the Service Charge to be operational in the POS/Mobile App.

When activated, Service Charge is applied automatically in the POS/Mobile App when an article is first added to the sales basket.

When applied to a transaction, the Service Charge is calculated as a % of the current sales basket total value.

The Service Charge is added as a line at the bottom of the sales basket and forms part of the receipt.

If further items are added after the Service Charge has been added, the Service Charge value is automatically updated as a % of the new sales basket total. The Service Charge line is always output as the last line in the Sales Basket.

Mandatory Service Charge cannot be amended in the POS/Mobile App.

The value of an Optional Service Charge can be amended by the operator in the POS/Mobile App. Once amended, a Service Charge will not be automatically updated again by the POS/Mobile App. The operator is able to reset a Service Charge in a basket back to using the automatic % rate.

Tables and Split Bill payments are supported.

It is not recommended that more than one Service Charge is activated for a Terminal at any one time. If more than one Service Charge is activated for a single termina, the POS/Mobile App will apply the first one it finds.

Issues Fixed

- **Back office**: Fixed a bug with 'Copy settings' in Article maintenance. Kitchen printing information is now also copied when using this function. **(#3332)**

- **EcEle**: Fixed an issue so that EcEle now correctly handles financial transactions with tax class 0% for reporting purposes, namely:

    - they do not affect sale sum totals on reports.

    - they are included in the taxation and financial transaction analysis. **(#3310)**

- **MobileMega3**: MobileMega3.DLL now works in combination with parameter setting: *Wireless.Financial extra number*.

    Note: This issue arose from testing Planet Payments own 'Tips' functionality in their payment solution and finding that the resulting receipts incorrectly showed the Tips as "Change" instead of the name (e.g. "Tips") of the Financial Transaction which Financial extra number was set to. **(#3309)**

- **Self-service**: Fixed a bug so that the correct Tax Class number is added to JournalItem and not the Tax Index number. **(#3390)**