

## Winpos SCO Management Console

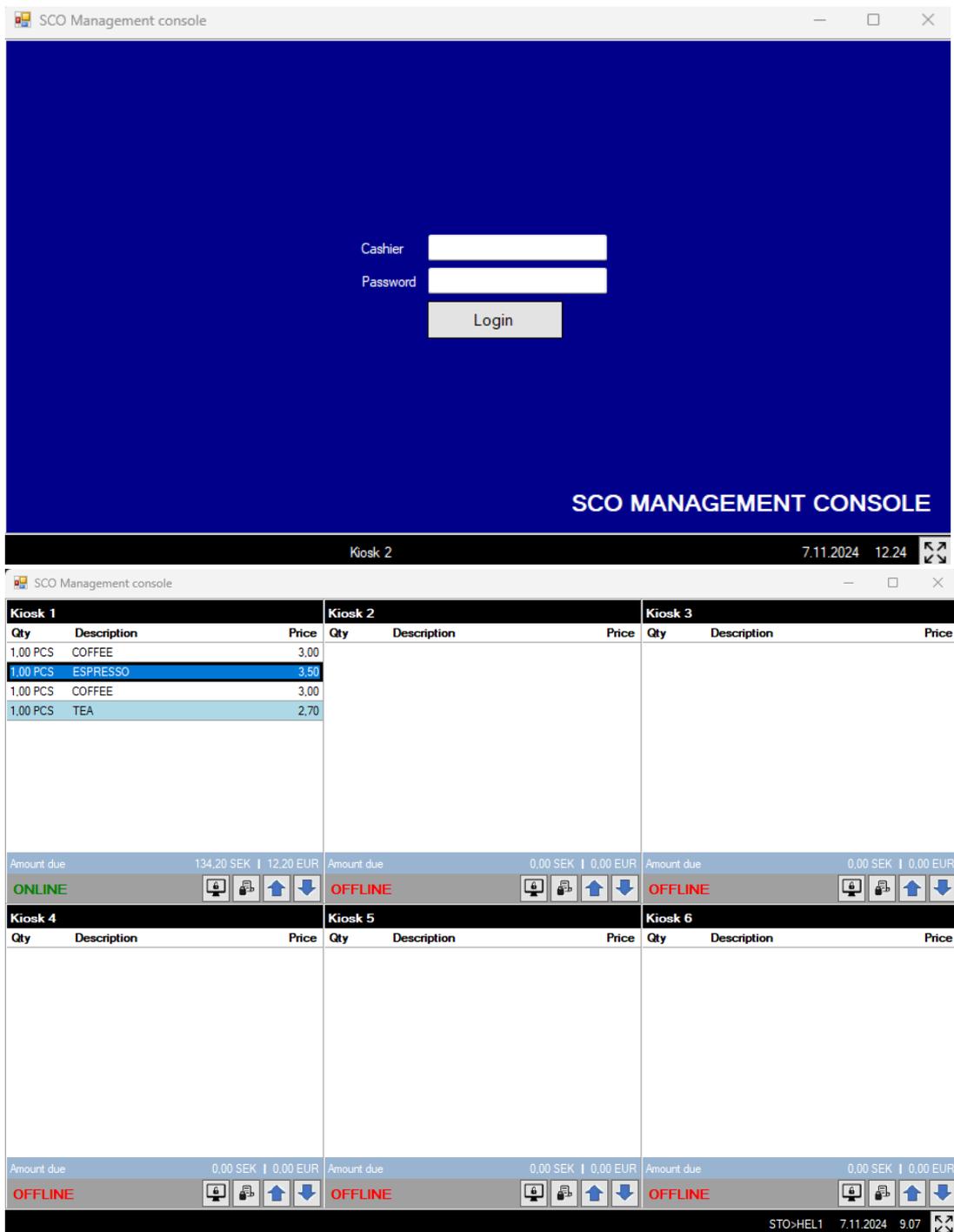
This tool is used to manage self-service checkouts. It is only intended to be used in shop environments where the self-terminal's sales basket is constantly visible (parameters -> settings -> selfservice.button types = sales basket mode).

The tool is not compatible with fast food environment kiosks.

The tool works either independently or as a useful addition to the existing Winpos Mobile App SCO manager (Android/IOS), because they work in parallel.

About Winpos Mobile App SCO manager:

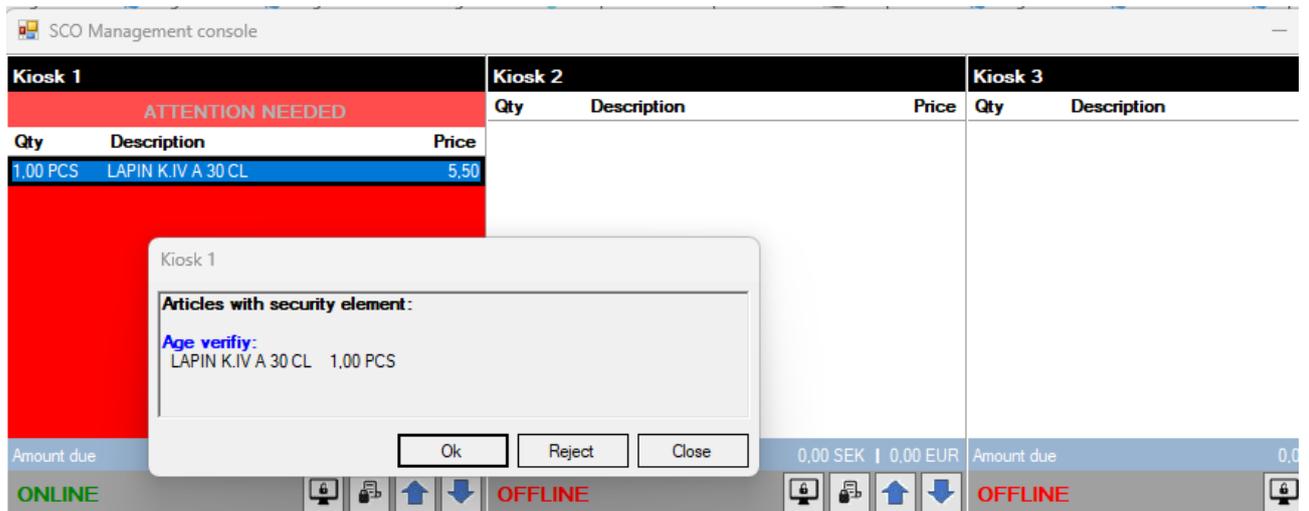
- Mirrors the content of the shopping carts of different self-service POS terminals
- Lock an ongoing purchase transaction for inspection ("Purchase control")
- Age-restricted / alarm-equipped products generate a notification, which can be closed by the cashier from the mobile app
- When the customer presses the "Help" button of the self-service POS terminal, the information is also transmitted to the mobile app



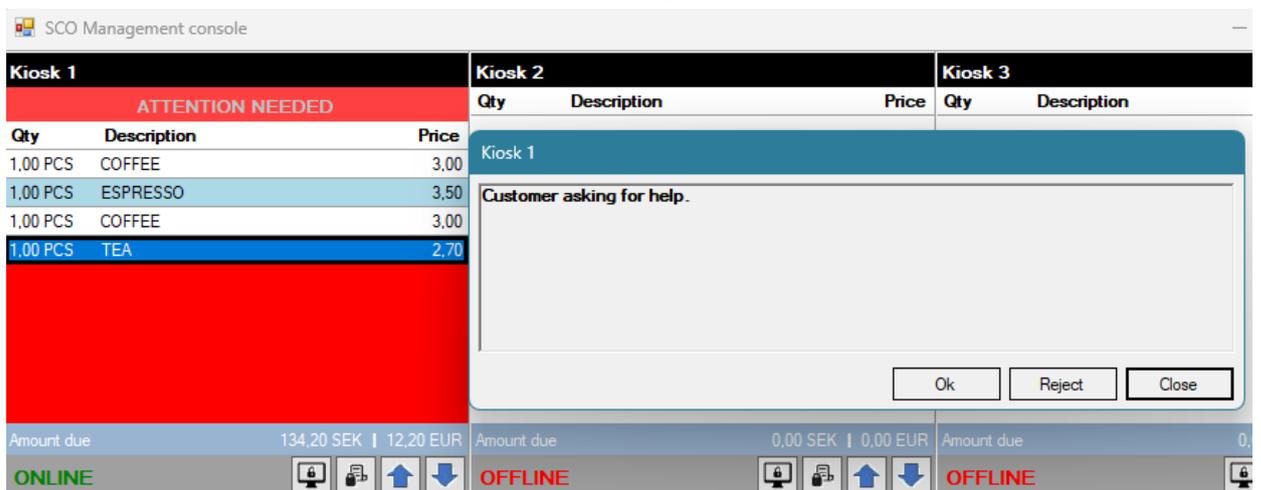
## Winpos SCO Management tool's features

- A green "Online" text is shown for checkouts that are online.
- Mirrors the content of the shopping carts of different self-service POS terminals in real time
- Can open/lock self-service POS terminals when needed
- Can lock an ongoing purchase transaction for inspection, before the customer makes the payment – so-called "purchase control"

- Age-restricted / alarm-equipped products generate a notification, which can be closed by the cashier



- When the customer presses the "Help" button of the self-service POS terminal, the information is also transmitted to the monitoring tool.



## Installation guide

The program requires a Winpos installation. There is no need to install your own database, because it works in the same way as for example KDS.

### Winpos.ini

The backend IP is defined in the ini file.

In Branch, a proxy server is used and in Ecddata, a server.

SCODISPLAY=COMPUTERNAME

### SCOControlPanel.json

C:\WinposMega\SCOControlPanel.json

If there is an underscore in front of the parameter, it is an option.

If you want to use the option, remove the underscore in front.

{

"terminalGroup": "3",

- ➔ It is possible to define which POS terminal group is shown in the tool.  
A group is defined for a POS terminal at: maintenance > terminals > select terminal > group

"showTerminals": [],

- ➔ You can separately define which terminals are shown, based on the terminal number.  
Example: showTerminals": [349,350] shows terminal numbers 349 & 350 in the tool.

"\_impersonateTerminal": 0,

- ➔ It is possible to use the settings of another terminal number than the default. As default the settings of the smallest number in the terminal table are used, but in some cases, you may want to use the settings of another terminal.  
Example: "impersonateTerminal": 340 uses the settings of terminal number 340.

"terminalColumns": 3,

- ➔ Defines the number of self-service terminals per column. This number varies depending on the resolution used and the size of the screen.

"\_windowPosition": "1920,0,1920,1080",

- ➔ Defines the start position and resolution used when the program is started. The first value is the start position. If you are using for example two full hd screens, position 0 is

the left edge of the left-hand screen, whereas 1920 is the left edge of the right-hand screen.

Examples:

"windowPosition": "0,0,1920,1080" Opens the tool in the left-hand screen

"windowPosition": "1920,0,1920,1080" Opens the tool in the right-hand screen

"startScreen": 0,

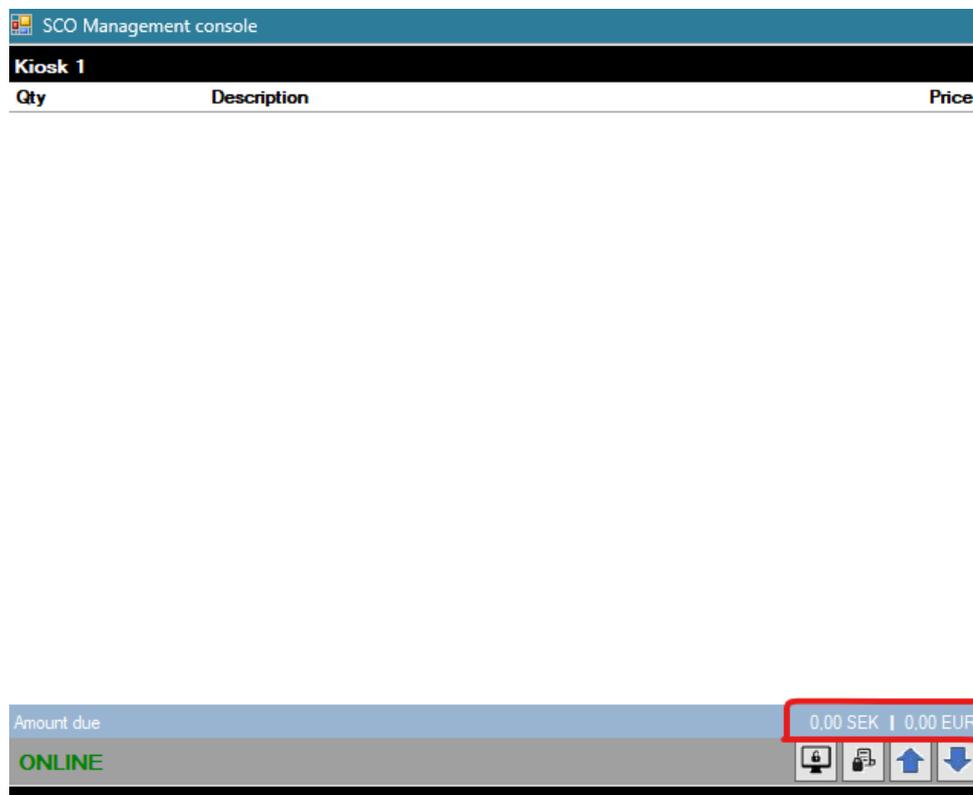
→ Defines which screen the tool opens in

"startFullScreen": false,

→ Defines whether full screen is used or not

"showAmountDue2": true,

→ Defines whether a second currency is shown



"amountDue2Currency": "SEK",

→ Defines which currency is shown

"\_amountDue2Rate": 11.46,

→ The exchange rate can be manually defined. As default, this information is taken from Winpos.

"refreshInterval": 1,

→ Refresh intervals are defined in seconds.

"refreshAlways": false,

- ➔ Defines whether the program should be constantly refreshed or only when the tool detects a refresh request from a self-service POS terminal.

"mediaDir": "",

- ➔ A folder for personal sound files  
The default value is C:\Windows\Media  
Example: C:\\WinposMega\\Sounds

"attentionSound": "Windows Ringin.wav"

- ➔ The attention sound played, when the tool receives a new notification

}

## Backoffice settings

The settings are defined for the terminal which settings are used, i.e. the server, ship server or the impersonateTerminal defined in SCOControlPanel.json.

The following parameters must be activated for the self-service POS terminal:

Selfservice.Button types: Salesbasket mode

Selfservice.Message confirm by manager: Mobile app

## Using multiple SCO managers in the same environment

If the same tool is run on multiple computers, a similar setting as in TOB is required, i.e. entering the instance number into the shortcut.

Example: shortcut C:\WinposMega\SCOControlPanel.exe 2

Every instance number requires a config file with the same name, i.e. when running instance 2, you need to make a copy named SCOControlPanel2.json in SCOControlPanel.